Privacy Policy

What this policy covers

Your privacy is important to us, and so is being transparent about how we collect, use, and share information about you. This policy is intended to help you understand:

- What information we collect about you

- How we use information we collect

- How we share information we collect

- How we secure information we collect

- How we transfer information we collect internationally

- How long do we keep information we collect

Rocket Pool and its affiliates (referred to as "Rocket Pool", "we", "us", "our") are committed to protecting and respecting your privacy. This Privacy Policy covers the information we collect about you when using our products or services, or otherwise interacting with us.

By accessing our products and services you consent to the collection and use of your information as described in this Privacy Policy. **If you do not agree with this policy, do not access or use our products or services, or interact with any other aspect of our business.**

What information we collect about you

We collect information about you when you provide it to us, when you use our services, and when other sources provide it to us.

This information includes:

- Ethereum public address (ETH1), Ethereum ETH2 public key

- Contact information (name, email address), if you have requested us to contact you

- Internet related information, including but not limited to IP addresses, operating system, and browser type

- We use Google Analytics for monitoring web traffic. Any identifying information collected via Google Analytics is controlled by Google

- Ethereum public blockchain provides transparency into transactions

Some web browsers may transmit "do-not-track" (DNT) signals to the websites. We do not currently take action in response to those signals. If an industry standard on responding to such signals is established and accepted, we may reassess how to respond to those signals.

Rocket Pool does not knowingly collect or store any personal information about children under 13 without verifiable prior parental consent. If you believe such information has been inadvertently collected, we will take necessary steps in order to remove such information from our database. Users under 13 must seek and obtain parental consent to use this website.

How we use information we collect

Below are the specific purposes for which we use the information we collect about you:

- To provide our services efficiently and effectively

- Develop, enhance, market and deliver products and services to you

- Resolve technical issues you encounter, to respond to your requests for assistance, to repair and improve your service

This use is necessary to fulfil our service to you, as well as our legitimate interests, such as monitoring and improving the service and the proper protection of the service against risks.

How we share information we collect

We may share information we collect about you in the ways discussed below:

- With your consent, we will share information with the Ethereum public blockchain (smart contracts). It is important to note that we are not responsible for your data processed in this decentralised and permissionless network

- In the event that Rocket Pool is involved in a merger, acquisition, or other association change there may be disclosure of your information to another entity related this event

- We reserve the right to disclose your information that we believe, in good faith, is appropriate or necessary to enforce our Terms of Service, take precautions against liability or harm, to investigate and responds to third-party claims or allegations, to respond to a court order or official request, to protect security or integrity of Rocket Pool

- We work with third-party service providers to provide services for us, which may require them to access or use information about you

How we transfer information we collect internationally

We collect information globally and may transfer, process and store your information outside of your country of residence, to wherever we or our third-party service providers operate for the purpose of providing you the Services. Whenever we transfer your information, we take steps to protect it.

How long do we keep information we collect

We will hold your information only for as long as it is necessary for us to do so, having regard to the purposes described in this Privacy Policy and our own legal and regulatory requirements. Information which is collected for other purposes will be discarded in accordance with our policies in place from time to time.

How we store information we collect

We take reasonable steps to protect your information from misuse, loss, unauthorised access, modification or disclosure, including implementing appropriate security measures. The security measures in place will, from time to time, be reviewed in line with legal and technical developments. However, we give no guarantee that such misuse, loss, unauthorised access, modification or disclosure will not occur.

Changes to this policy

Our policies, content, information, promotions, disclosures, disclaimers and features may be revised, modified, updated, and/or supplemented at any time and without prior notice at the sole and absolute discretion of Rocket Pool. We encourage you to review this Privacy Policy regularly to ensure you still agree with its contents.

EU/GDPR

Under certain circumstances, you may have a number of privacy rights concerning the use, storage, and
processing of your Personal Data (e.g., the right to delete your data). Here is a list of privacy rights:

- right to be informed - we are publishing this Privacy Policy to keep you informed as to what we do with your Personal Data. You can ask us for data regarding any data of yours that we keep at any time. This information concerns, among other things, the data categories we process, for what purposes we process them, the origin of the data if we did not acquire them directly from you and, if applicable, the recipients to whom we have sent your data.
- right of access – You may ask us whether we process your Personal Data and you have the right to request a copy of the data we hold about you.
- right of rectification – You have the right to correct inaccurate or incomplete data about you.
- right to be forgotten – You can ask for the data that we hold about you to be erased from our system and we will comply with this request unless we will have a legitimate reason not to do so.
- right to restriction of processing – where certain conditions apply, you can ask us to 'block' the processing of your data.
- right to data portability – You have the right to have the data we hold about you transferred to another organization and to receive Personal Data in a structured, commonly used format. Please apply at contact@rocketpool.net to find out whether

we currently support the provision of the portable file containing Personal Data we process about you.

- right to object - You can object to the processing of your data at any time for reasons that arise from your special situation provided the data processing is based on your consent or our legitimate interest or that of a third party. In this case, we will no longer process your data. The latter does not apply if we are able to prove there are compelling, defensible reasons for the processing that outweigh your interests or we require your data to assert, exercise or defend against legal claims.
- right to withdraw consent - withdraw the consent you gave us with regard to the processing of your Personal Data for certain purposes.
- right to complain - we take your rights very seriously. However, if you are of the opinion that we have not dealt with your complaints adequately, you have the right to submit a complaint to the data privacy protection authorities responsible.

Please email at contact@rocketpool.net with any questions about exercising any of the above rights. If You wish to learn more about the GDPR and Your rights, the Information Commissioner's Office website is a reliable source.

Contact us

If you have any questions, comments, or concerns regarding our Privacy Policy and/or practices, please contact us at contact@rocketpool.net